OUR MISSION

We serve the people who need us most through exceptional, affordable, and compassionate care, inspiring all those we touch to lead full and healthy lives.
Our vision
Absolute Excellence.
Open-hearted Community.
Well-being for all.
La Clinica locations - 2019

Six community health centers—Birch Grove, Central Point, Phoenix, West Medford, Wellness, and Women's health centers

One dental clinic—East Medford Dental Clinic (plus dental care at Central Point Health Center)

13 school-based health centers—Central Point, Jackson, Jewett, Mae Richardson, Oak Grove, Patrick, Phoenix, Sams Valley and Washington elementary schools; Kids Unlimited Academy; Scenic and Hanby middle schools; Crater High School

La Clinica Mobile Health Center
Staff

393 employees
(many bilingual)

37 Medical Providers
- Family practice physicians
- OB/GYNs
- Family and Pediatric nurse practitioners
- Physician Assistants
- Certified Nurse Midwives

20 Mental Health Clinicians

11 Dentists

9 Dental Hygienists
Who we served in 2018

28,541 patients
165,113 visits

Special populations
Homeless patients: 4,601
Veterans: 841

Agricultural workers: 3,215
Patients at school-based centers: 2,728

Patient insurance
Medicare 6%
Medicaid 51%
Private 12%
Uninsured 31%

Patient income
Below low-income threshold* 77%
Above low-income threshold* 23%

Patient age
18-64 64%
65+ 8%
0-17 28%

Race
White 82%
Other 18%

Ethnicity
Latino 29%
Non-Latino 71%

* 200% of poverty level
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Primary care

Comprehensive medical care for every stage of life

• On-site labs
• OB/GYN services, in-patient deliveries at three hospitals in Jackson County
• Chronic disease case management
• Integrated behavioral health services
• Care coordination and links to social services
• Pharmacy assistance
• Referral coordination
Dental services

34-chair East Medford Dental Clinic; 4 chairs at Central Point Health Center

- Primary prevention (fluoride, sealants)
- General restorative care
- Extractions
- Endodontics
- Prosthetics (dentures, partials)

On the mobile health center, emergency services are a priority
Wellness services

Supportive services include:

• Acupuncture
• Physical therapy
• Wellness coaches
• Movement and cooking classes
• Mindfulness, behavioral health and other groups that build community
School-based health centers

Central Point, Jackson, Jewett, Mae Richardson, Oak Grove, Patrick, Phoenix, Sams Valley and Washington elementary schools;

Kids Unlimited Academy;

Scenic and Hanby middle schools;

Crater High School
Outreach services

Happy Smiles dental program

Grant funded dental education, screening, and treatment at 27 schools (23 elementary schools and 4 middle schools)

Community dental outreach

Staff visits to senior centers, low-income housing, and others to provide education, screening, and sealants, in some cases
Outreach services (continued)

La Clinica Mobile Health Center

Ashland First United Methodist Church, Medford Gospel Mission, Set Free Christian Ministries, Compass House, Rogue Retreat's Kelly Shelter at Medford First United Methodist Church, Phoenix High School, migrant education program sites, and migrant camps
Center for Learning and Innovation
What we do

Who we are
Our values

Diversity
Empathy
Equity
Partnership
Innovation
We believe that the inclusion of diverse people, ideas, and cultures enriches our work and relationships with one another.
Our values

Empathy

We believe there is true value in understanding the feelings of others as if they were our own.
Our values

Equity

We believe all people have a basic human right to quality health care.
Our values
Partnership

We believe that we are stronger when we honor one another and strive to be courteous, conscientious, and caring in everything we do, every day.
Our values

Innovation

We believe excellence is ours to create. We embrace new ideas, nurture collaboration, and learn as we invent.
Culture

Vision

Emotional Aptitude

Expectations

Values

Standards
Today's version of our TOP 10 “Secret Sauce” ingredients

1. Love
2. Stay true
3. Communicate accountably
4. Engage, inspire, and develop people
5. Be alert, aware, and curious
6. Focus on the community need
7. Value the patient experience
8. Listen to what's emerging and innovate
9. Grow our income to serve the population
10. Keep our expenses under our income
Questions?
Subject line: Lunch and Learn